WEST SALEM FAMILY PRACTICE ASSOCIATES, LLC

Mark Scherlie DO, Eugene Yamaguchi MD, Amanda Mehlhoff FNP

Paul Weaver DO, Heidi Thomas MD, Scott Bean MD

Family Physicians and Surgeons

1275 Wallace Road NW, Salem, Oregon 97304 *(503) 371-3232, Fax: (503) 375-2398*

FINANCIAL AGREEMENT

West Salem Family Practice Associates, LLC, thanks you for choosing us as your health care provider. We consider it a privilege to serve your needs and we look forward to doing so. We are committed to providing you with the highest level of care and to building a successful patient-provider relationship with you and your family. We believe your understanding of our patients' financial responsibility is vital to that patient-provider relationship and our goal is to not only inform you of the provisional aspects of that financial policy, but also to keep the lines of communication open regarding them. If at any time you have any questions or concerns regarding our fees, policies, or responsibilities, please feel free to contact our Billing Office at (503) 371-0145. We believe this level of communication and cooperation will allow us to continue to provide quality service to all of our valued patients.

Please understand that payment for services is an important part of the patient-provider relationship. You will be asked at every check in to sign our encounter form which states that you will be financially responsible for your visit regardless of insurance coverage. This is our policy and your signature is required ***before*** services will be rendered. If you do not have insurance, proof of insurance, or participate in a plan that will not honor an assignment of insurance benefits, payment for services will be due at the time of service. If you do not have health insurance coverage, you will be responsible for paying $50 at the time of check in, and if you choose to pay the remainder of the balance at the end of your visit, we will give you a 25% discount on your services. If you are unable to pay the remainder of the balance on the same business day, you will be billed the remainder of your visit, without the discount, and payment in full will be required within 30 business days from the date of service.

We make payment as convenient as possible by accepting cash, money order, MasterCard, Visa, Discover, American Express and in-state checks. A $25.00 service fee will be charged for all return checks. Additionally, you may authorize us to keep your credit card on file for your convenience knowing that we adhere to the highest level of information security.

Missed Appointments

We require notice of cancellations 24 hours in advance. This allows us to offer the appointment to another patient. If you fail to keep your appointments without notifying us in advanced or cancel with less than 24 hours' notice, a missed appointment/late cancellation fee may apply. These fees are typically $25-$50 but could be up to the actual cost of your scheduled appointment. Repeated missed appointments without notification may cause you to be discharged from the practice so that we can provide care to other patients.

Insurance

Please remember that your insurance policy is a contract between you and your insurance carrier. We will, as a courtesy, bill your insurance and help you receive the maximum allowable benefit under your policy. We have found that patients who are involved with their claims process are more successful at receiving prompt and accurate payment services from their insurance carrier. We do expect patients to be interactive and responsible for communicating with your insurance carrier on any open claims.

It is your responsibility to provide all necessary insurance eligibility, authorization and referral information, if required, and to notify our office of any information changes when they occur. It is the patient's responsibility to know if our office is participating or non-participating with their insurance plan. Failure to provide all required information may necessitate patient payment for all charges. When insurance is involved, we are contractually obligated to collect co-payments at the time of service, co-insurance and deductibles, as outlined by your insurance carrier.

Please be aware that out-of-network insurance carriers often prohibit assignment of benefits and may try to limit their financial liability with arbitrary limits, exclusions, or reductions such as reasonable and customary or usual and prevailing reductions. Our fees are well within such ranges and although we will assist in the filing of an appeal if these limitations are imposed, you as the guarantor are responsible for all out-of-network fees. If we are not contracted with your carrier we will not negotiate reduced fees with your carrier.

It is also your responsibility to verify that services that you receive at our office are covered by your insurance carrier and, if not covered, that you will take financial responsibility for receiving non-covered services.

Medical Records Fees

Patients are entitled under federal law to have access to their protected health information and we follow all rules, guidelines, and exceptions to ensure compliance to patient rights. However, providers also have the right to compensation for records and our fees are a reasonable cost-based fee for copies including the copying, supplies, labor and postage of the files, and or summaries.

I have read and understand the above financial policy. I agree to assign insurance benefits to West Salem Family Practice Associates, LLC whenever applicable. I also agree, in addition to the amount owed, I will be responsible for the fee charged by the collection agency for costs of collections if such action becomes necessary.

*Signature of Insured or Authorized Representative: _____

*Please print your name: _____

*Date signed: _____

*Additional family members (if any) on your account for which you are financially responsible:

_____